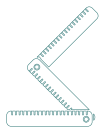


QUALITY POLICY



EXPERTISE _We offer products and services that we have mastered.



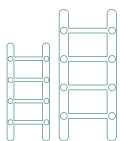
PRODUCTS AND SERVICES WITH A LIFE CYCLE _We concentrate on holistic solutions that have a sustainable impact.



CUSTOMERS _We seek to identify customer needs clearly and understand them correctly so that we can agree a binding contract objective.



EMPLOYEES _We insist on personal responsibility: Individual employees are responsible for the quality of their work. We ensure the development of our workers by funding and requiring continuous professional development.



PROCESSES _We employ and improve the jointly defined processes on a daily basis in order to continuously refine our performance.